



Tokio Marine Insurance Singapore Ltd.

Company Reg. No. : 192300014M

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Singapore 069046

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TM XPLORA

TRAVEL PERSONAL ACCIDENT CLAIM FORM

TM Travel Claim Form (the company does not admit liability by the issuance of this form)

Please fill in the sections on General Information & the relevant sections that you want to claim.

Please send the duly signed form to the above listed address marked for the attention of Fire and GA Claims Department. Email: tmisclaims@tokiomarine.com.sg

General Information	
1. Insured:	
Policy No	
Claimant's Full Name (if different from insured):	
Address:	
Tel No/email:	
Travel Period :	From: _____ To: _____
Destination:	
Do you have any other insurance that will cover this loss	Yes / No If Yes, please provide details:
Actual circumstances of incident leading to this claim.	
Documents required: a) Copy of all relevant pages of passport b) Travel Ticket & Boarding Pass	

Declaration: I hereby declare and warrant that all the answers given above to be true. I accept that insurers would be at liberty to deny liability in part or in full if the above written answers are false or inaccurate in any aspect.

Notice for Personal Data Protection Policy

By signing this form:

- i) I/We acknowledge and consent to TMiS collecting, using, processing and disclosing to third party service providers and/or intermediaries, within or outside Singapore, my/our personal data for the purpose of processing and servicing my/our policies/claims;
- ii) I/We declare and confirm that I/we have obtained the consent of the person(s) and/or nominee(s) named herein, where applicable, and that he/she/they has/have authorized me/us to disclose their personal data and to give consent on their behalf for the above collection, use, process and disclosure; and
- iii) I/We acknowledge the detailed Privacy Policy Statement, governing the above, posted at www.tokiomarine.com.sg.

Signature : _____ Date : _____

Name : _____

PERSONAL ACCIDENT PROTECTION	Please tick & indicate claim amount
1. Accidental Death & Permanent Disablement Cover for Insured Person (below 70 years) Cover for Insured Person (70 – 79 years old) Cover for each Child included in Family Plan	
2. Double Indemnity for travelling in Public Transportation Cover for Insured Person (below 70 years) Cover for Insured Person (70 – 79 years old) Cover for each Child included in Family Plan	
3. Child Education Grant : Lump sum payable for Your dependant Child/Children as a result of Your Accidental death	
Documents Required (as applicable): a) Death Cert b) All documents supporting the reasons as stated for the above c) Depending on circumstances, you will need to render your full cooperation to us or our appointed representative for further inquiry.	

MEDICAL COVERAGE	Please tick & indicate claim amount
4. Medical Expenses incurred Overseas Cover for Insured Person (below 70 years) Cover for Insured Person (70 – 79 years old) Cover for each Child included in Family Plan	
5. Medical Expenses incurred in Singapore Cover for Insured Person (below 70 years) Cover for Insured Person (70 – 79 years old) Cover for each Child included in Family Plan	
6. Medical Expenses - Pregnancy Related Reimburses medical expenses incurred overseas due to pregnancy-related sickness after the first trimester of pregnancy.	
7. Chinese Physician / Chiropractor : Covers Chinese Physician treatment overseas and/or in Singapore	
8. Overseas Hospital Confinement Allowance : Pays S\$200 for every complete day You are hospitalized overseas	
9. Hospital Visit : Pays for one Relative or friend to visit You if You are hospitalized overseas for more than 5 consecutive days	
10. Compassionate Visit : Pays for one Relative or friend to assist in the final arrangement in the event of Your death whilst overseas	
11. Child Care : Pays for one Relative or friend to accompany Your Children covered under the Family Plan back to Singapore following Your hospitalization whilst overseas	
12. Emergency Medical Assistance & Evacuation Cover for Insured Person (below 70 years) Cover for Insured Person (70 – 79 years old) Cover for each Child included in Family Plan	
13. Repatriation Expenses : Pays for transporting the mortal remains back to Singapore or Your Country of Origin	

14.	Special Grant : Lump sum payable as a result of Your death due to an Injury or Sickness whilst overseas	
15.	Emergency Telephone Charges : Reimburses You for telephone charges incurred in contacting Allianz Global Assistance for 24 hours medical assistance	
Documents Required (as applicable): a) Birth Cert b)NRIC c) Original medical/hospitalisation bills, receipts d) Original letter from doctor certifying that surgery cannot be delayed e) Original letter from doctor confirming return to S'pore was necessary.		

TRAVEL INCONVENIENCE		Please tick & indicate claim amount
16.	Trip Cancellation : Reimburses You for unredeemable travel & accommodation expenses paid in advance and occurring within 60 days before the Trip commences	
17.	Trip Postponement: Reimburses additional administrative charges incurred for postponing the Trip occurring within 30 days before the Trip commences	
18.	Trip Cancellation due to Insolvency of Travel Agency : Reimburses You for travel deposits paid in advance in the event of Insolvency of travel agency	
19.	Trip Curtailment : Reimburses You for additional travel & accommodation expenses incurred or forfeited, if it is necessary for You to curtail the Trip	
20.	Disruption/Withdrawal of Hotel Services : Pays \$100 for each full 24 hours in the event of disruption or withdrawal of services at a hotel overseas as a result of strike or riot	
21.	Personal Baggage and Effects : Covers loss or damage to Your Personal Baggage and Effects	
22.	Travel Documents : Pays for the cost of replacing Your travel documents including the additional travel and hotel accommodation expenses incurred	
23.	Loss of Personal Money : Covers loss of money due to robbery, burglary or theft	
24.	Travel Delay : Pays S\$100 for each full 6 hours of delay	
25.	Baggage Delay : Pays S\$200 for each full 6 hours of delay	
26.	Emergency Purchases : Pays for emergency purchase of essential personal items if your baggage is stolen or permanently lost	
27.	Overbooked Flight/Voyage/Train : Reimburses You for expenses incurred for additional accommodation, meals and refreshments due to overbooked flight, voyage or train for at least 6 consecutive hours	
28.	Missed Flight Connection : Reimburses You for expenses incurred for additional accommodation, meals and refreshments due to missed connecting flight for at least 6 consecutive hours	

29.	Flight Diversion : Pays S\$100 for each full 6 hours of delay	
30.	Travel Interruption : Reimburses the unused portion of the Trip if You are hospitalized overseas for more than 5 consecutive days	
31.	Personal Liability : Covers You against legal liability to third party	
32.	Aircraft Hijacking : Pays S\$500 (Premier) or S\$300 (Classic) for each full 6 hours	
33.	Kidnap and Hostage : Pays S\$200 (Premier) or S\$100 (Classic) for each full 24 hours	
<p>Documents Required (as applicable):</p> <p>a)Letter from Airline/Carrier on the cause and details of delay or loss b)Complaint Letter against Airline/Carrier c)Original receipts for items claimed d)Copy of report to police/relevant authority having jurisdiction at place of loss. e) All other documents and invoices supporting the reasons as stated for the above. f) Depending on circumstances, you will need to render your full cooperation to us or our appointed representative for further inquiry.</p>		

BONUS COVER		Please tick & indicate claim amount
34.	Golf Equipment : Covers loss or damage to Golf Equipment	
35.	Rental Vehicle Excess : Reimburses You for any excess or deductible payable by You due to Accidental loss or damage to Your rental vehicle	
36.	Home Care : Covers loss or damage to Your household contents due to fire to Your residence which was left vacant during Your Trip	
37.	Quarantine Following Infectious Diseases : Pays \$50 for each full 24 hours of quarantine	
38.	Full Terrorism Cover (including use of Nuclear, Chemical and Biological weapon) aggregate limit for Sections 1, 3 to 37 and 39. Cover for Insured Person (below 70 years) Cover for Insured Person (70 – 79 years old) Cover for each Child included in Family Plan Group Policy – Maximum Limit per Policy	
39.	Loss of Credit Card Pays for fraudulent usage on Your credit card	
<p>Documents Required (as applicable):</p> <p>a)Police Report or other report as required in the place of jurisdiction. b)Rental Agreement/Receipt from a licensed rental agency c)Receipt for Excess/Deductible Paid d) All documents supporting the reasons as stated for the above including original receipts & tour operator's booking invoice.</p>		